

Date: Monday, December 16, 2024
Time: 10:00 AM
Location: Commissioners' Conference Room, 2nd Floor, 200 West Oak Street, Fort Collins

WORK SESSION

1. Discussion Item: Information Technology - State of the Service Review

Item Description: We will share the Information Technology regular service review process to ensure we are aligning to the needs of the organization. In addition to celebrating support successes over the last period, we will use our dashboards to answer the following questions:

Are we keeping up?

Are we keeping our promises?

Are we keeping our customers happy?

Are we improving?

Mark Pfaffinger, Support Services Director & CIO

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